Familias en Acción’s mission is to strengthen the health and well-being of Latino families and communities. We promote empowerment and holistic family well-being for Latino through compassionate community engagement, education and advocacy for social change.

La misión de Familias en Acción es fortalecer la salud y el bienestar de las familias y comunidades latinas. Promovemos el empoderamiento y el bienestar familiar holístico para los Latinos a través del compromiso comunitario compasivo, la educación y la defensa del cambio social.

Position Summary

Job Title: Community Health Worker (CHW)

Reports to: Director of CHW Services

Position Type: Full Time 40 hrs/week, Exempt

Duration: TEMPORARY; September 2021 through June 30, 2022

Salary & Benefits: $40,000 - $47,000; Benefits include: Medical, Dental, Vision, 401k match, generous holiday and paid time off accrual

Position Description

The Community Health Worker works directly with clients, families, and health care personnel to support Latinos with various chronic illnesses. CHWs at Familias en Acción must be bilingual in English and Spanish. The CHWs at Familias en Acción have access to protected health information (PHI) and must be able to maintain strict confidentiality and follow HIPAA policies and procedures.
This position requires a flexible, self-directed person, who is excellent at handling various situations. They must have strong skills to search for information and resources that are needed. The CHW must be able to empower clients to manage their health and to face difficult health issues. Experience and knowledge of the health care system and social service resource navigation is preferred. This is a fast-paced, interactive, demanding environment.

*Majority of work will be performed remote with occasional visits to the office for program supplies, as needed.

**Primary Responsibilities**

- Support county contact tracing and community testing efforts
- Provide culturally centered education on COVID symptoms monitoring and prevention
- Provide informal counseling and emotional support to cope with social isolation
- Support navigation and advocacy for various essential social services and resources (e.g., access to food, housing support)
- Provide additional support/education for individuals/families with chronic conditions
- Support/coordinate care with health systems
- Provide outreach and enrollment for the Oregon Health Plan (OHP)
- Conduct client intake appointments and enter client/referral data into Familias en Acción database(s)
- Coordinate and facilitate chronic disease self-management classes when needed
- Attend community events and health fairs, including COVID-19 vaccine testing and vaccination events which may include work hours on some nights or weekends
- Write monthly reports
- Other duties as required

**Qualifications & Skills**

- Bachelor degree or 3 years of equivalent work in health clinic, social work, or community health work.
- Certification as a Community Health Worker preferred, but not required.
- Minimum of three years of experience in human services, healthcare, social services or non-profit sector with demonstrated knowledge of working with the Latino community.
Bilingual in English and Spanish with the ability to communicate effectively, both orally and in writing.

Understanding of medical terminology and ability to convey the concepts to clients in Spanish.

Strong background in working with the Latino culture and understanding the nuances of the cultural values that impact medical care.

Self-motivation and the ability to work independently with strong analytical and problem solving skills.

Possess excellent attention to detail, good organizational skills, and ability to prioritize multiple tasks.

Excellent working knowledge of Microsoft Office computer program and data entry skills.

Excellent phone and computer skills are required.

Valid driver’s license, insured and reliable car available for work.

Working Conditions

- Occasional work on evenings and weekends and travel to outreach locations is required
- Employment dependent on passing a background check
- Ability to lift 10-20 lbs
- Frequent use of keyboard, monitor, mouse, telephone and/or headset

How to Apply

- Submit resume via email to info@familiasenaccion.org
- Position open until filled; tentative start date September 1, 2021